



REDFERN

OPEN FIREPLACE SYSTEM

**INSTALLATION & OPERATING
INSTRUCTIONS**



MASPORT
REDFERN 700/800/900



Glen Dimplex Australia supports the Australian wood heating industry through its membership of the AHHA.

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INSTALLATION INSTRUCTIONS

1. IMPORTANT INFORMATION

Most building regulatory authorities in Australia require any wood heater installation to comply with Installation Standard AS/NZS 2918:2018. Different states and councils may have varying regulations. Check local building regulations before installing the appliance.

The Masport Redfern 700/800/900 open fireplaces have been tested and comply with the relevant safety Standard AS/NZS 2918. This installation instruction manual must be followed to comply with the standard.

As the safety and emissions performance can be affected by altering the appliance, no modifications are allowed without written permission from the manufacturer.

WE RECOMMEND THAT THE INSTALLATION OF YOUR MASPORT WOOD HEATER BE CARRIED OUT BY A QUALIFIED INSTALLER.

WARNING: THE APPLIANCE AND FLUE SYSTEM SHALL BE INSTALLED IN ACCORDANCE WITH AS/NZS 2918:2018 AND THE APPROPRIATE REQUIREMENTS OF THE RELEVANT BUILDING CODE OR CODES.

CAUTION: MIXING OF APPLIANCE OR FLUE-SYSTEM COMPONENTS FROM DIFFERENT SOURCES OR MODIFYING THE DIMENSIONAL SPECIFICATION OF COMPONENTS MAY RESULT IN HAZARDOUS CONDITIONS. WHERE SUCH ACTION IS CONSIDERED, THE MANUFACTURER SHOULD BE CONSULTED IN THE FIRST INSTANCE.

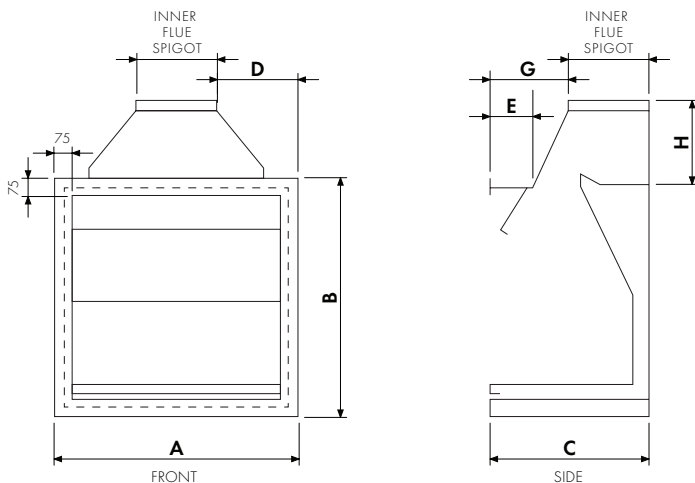
2. FLUE DAMPER SYSTEM

The Masport Redfern features a flue damper system (see below). The damper can be operated with the chain to open and close it.

Always check it is open before lighting the fire.



3. APPLIANCE DIMENSIONS



MODEL	DIMENSIONS							FLUES	
	A	B	C	D	E	G	H	Inner	Outer
700	780	706	450	272	139	205	141	229 (9")	280 (11")
800	900	717	475	321	137	205	170	254 (10")	305 (12")
900	1020	780	500	367	138	204	180	280 (11")	330 (13")

4. MASPORT REDFERN OUTDOOR ACCESSORY KIT

The Masport Redfern fireplaces can be installed indoor or outdoor. An Outdoor Accessory Kit is available for outdoor installations. The kit is not suitable for use indoors.

The Masport Redfern Outdoor Accessory Kit is sold separately. The Kit comprises cooking grills, BBQ grill toolset and weather shield. Complete installation instructions are included with the kit.

Part numbers for Redfern Outdoor Accessory kit are as follows:

- N440-037 - Redfern 700 Outdoor Accessory Kit
- N441-035 - Redfern 800 Outdoor Accessory Kit
- N442-036 - Redfern 900 Outdoor Accessory Kit

MASONRY INSTALLATION

5. MASONRY INSTALL OVERVIEW

The Masport Redfern open fireplace can be installed as a built in appliance within a non-combustible masonry enclosure. Refer to this section for clearance requirements and instructions if the heater is to be in a masonry installation. When installing your Redfern open fireplace, please be sure to read these instructions carefully and comply with all clearances.

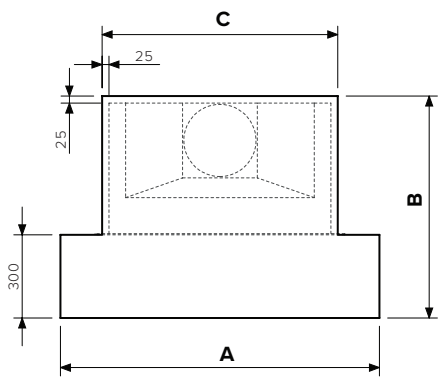
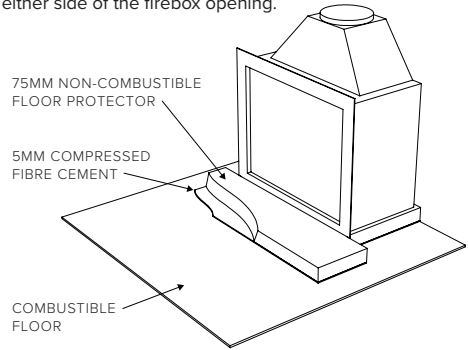
Step by step installation instructions:

- 1. Take note of your selected Redfern model and construct the floor protector according to the details in "4.1. Floor Protector for Masonry Install" on page 4. Position heater on floor protector, and install flues - see "7. Flue Clearance Requirements" on page 9. Do not restrict convection air intake on the front at base of unit. Ensure gasket is bolted tightly onto unit.
- 2. Build non-combustible enclosure from masonry, Hebel blocks or equivalent, following the dimensions and instructions listed in "4.2. Masonry Enclosure" on page 5.
- 3. Construct timber frame around masonry enclosure according to the dimensions and instructions listed in "4.3. Timber Frame for Masonry Install" on page 5.
- 4. Enclose framing with plasterboard/gyprock or timber paneling, ensuring approved clearances are maintained. Front cladding must be non-combustible to the height of the masonry enclosure.

5.1. FLOOR PROTECTOR FOR MASONRY INSTALL

Floor protector for the Redfern open fireplace system consists of 5mm thick compressed fibre cement, with 75mm bricks positioned on top, or an equivalent construction material giving the same thermal conductivity or less, with minimum total thickness of 80mm.

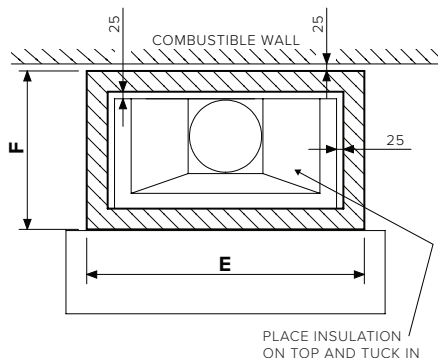
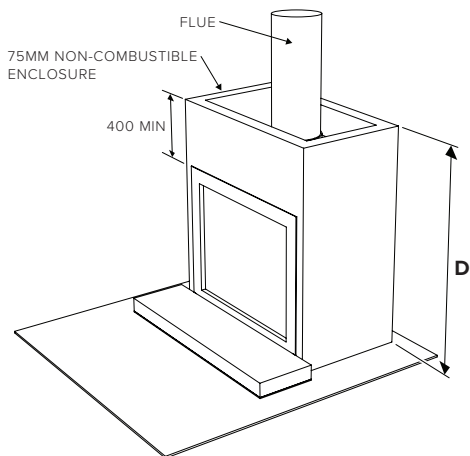
It must extend a minimum of 300mm in front of heater, 25mm beyond the footprint of the unit, and 200mm on either side of the firebox opening.



MODEL	A	B	C
700	1030	775	730
800	1150	800	850
900	1270	825	970

5.2. MASONRY ENCLOSURE

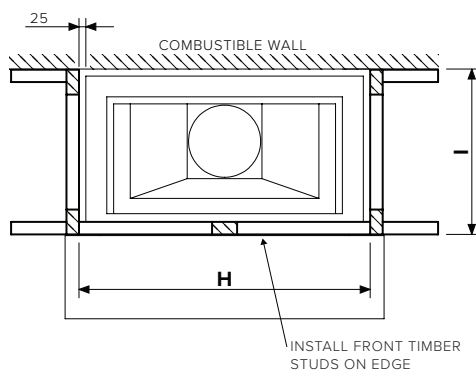
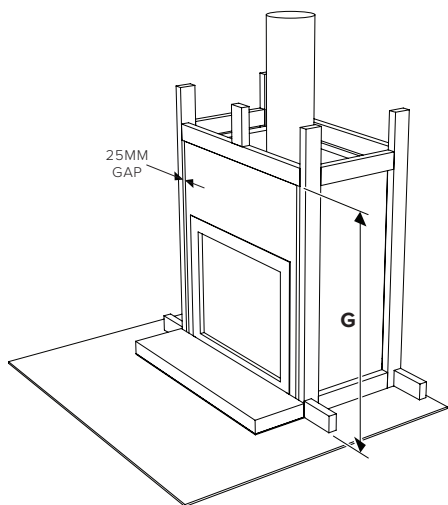
Construct enclosure with a minimum thickness of 75mm from non-combustible materials i.e. masonry, Hebel blocks or equivalent. It must completely surround the sides, back and breast above top of unit. Place insulation with minimum thickness of 50mm on top of gasket and tuck into enclosure.



MODEL	D	E	F
700	1135	880	545
800	1200	1000	570
900	1210	1120	595

5.3. TIMBER FRAME FOR MASONRY INSTALL

If a timber or combustible studwork is built around the exterior of the non-combustible enclosure, it must be no closer than 25mm to the exterior surface of the enclosure unless it is above the height of the appliance.



MODEL	G	H	I
700	1135	930	570
800	1200	1050	595
900	1210	1170	620

ZERO CLEARANCE INSTALL

6. ZERO CLEARANCE INSTALL OVERVIEW

The Masport Redfern open fireplace can be installed as a built in appliance within a zero clearance box. Refer to this section for clearance requirements and instructions if the heater is to be in a zero clearance installation. When installing your Redfern open fireplace, please be sure to read these instructions carefully and comply with all clearances.

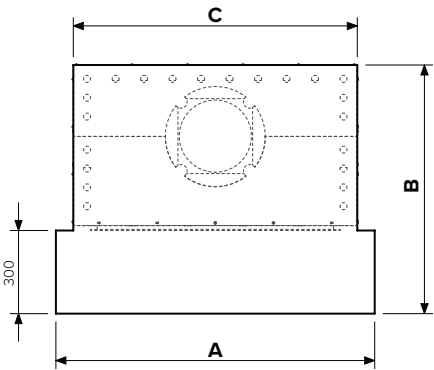
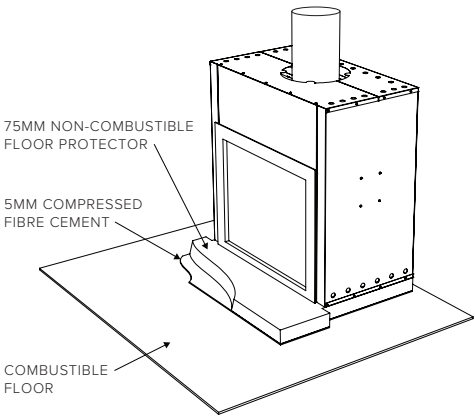
Step by step installation instructions:

- 1. Take note of your selected Redfern model and construct the floor protector according to the details in “5.1. Floor Protector for ZC Install” on page 6. Assemble ZC box containing heater on floor protector, along with flues - see “7. Flue Clearance Requirements” on page 9, and separate document “Masport Redfern - Zero Clearance Box Assembly”. Do not restrict convection air intake on the front at base of unit. Ensure gather is bolted tightly onto unit.
- 2. Construct timber frame around zero clearance box according to the dimensions and instructions listed in “5.2. Timber Frame for ZC Install” on page 7.
- 3. Enclose framing with plasterboard/gyprock or timber paneling, ensuring approved clearances are maintained. Front cladding must be non-combustible to the height of the zero clearance box.

6.1. FLOOR PROTECTOR FOR ZC INSTALL

Floor protector for a zero clearance install consists of a 5mm thick sheet of compressed fibre cement, with 75mm bricks positioned on top, or an equivalent construction material giving the same thermal conductivity or less, with minimum total thickness of 80mm.

It must extend a minimum of 300mm in front of heater, underneath the unit covering the entire footprint of the ZC box, and 200mm either side of the fireplace opening.

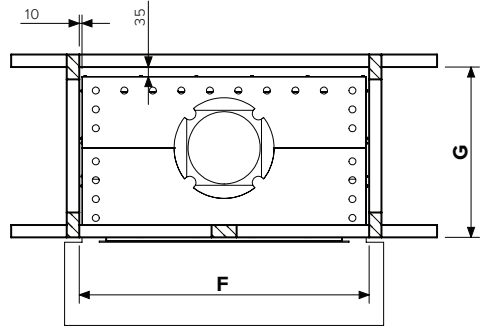
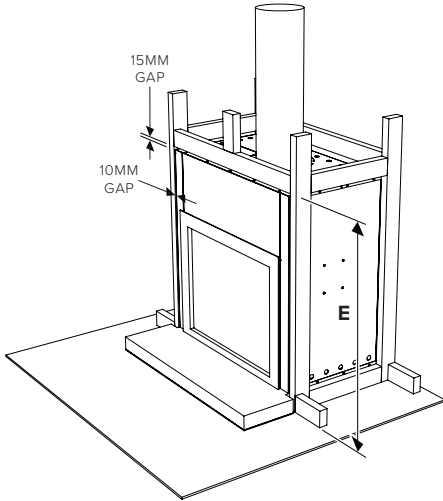


MODEL	A	B	C
700	1030	872	905
800	1150	897	1025
900	1270	1022	1145

6.2. TIMBER FRAME FOR ZC INSTALL

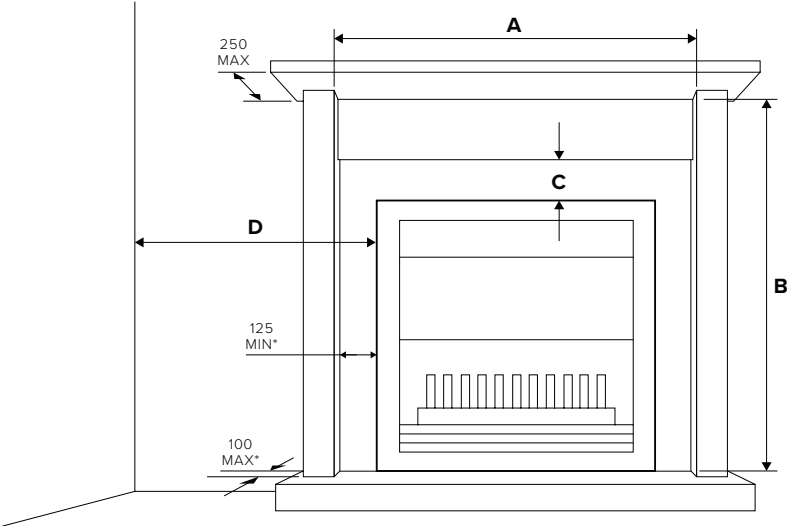
If a timber or combustible studwork is built around the exterior of the zero clearance box, it must be no closer than 10mm to the sides, 15mm to the top, and 35mm to the back of the box.

Note: If Redfern is to be installed elevated from the ground, a 6mm layer of compressed fibre cement is required between the base of the ZC box and any timber or combustible studwork.



MODEL	E	F	G
700	1103	925	590
800	1137	1045	615
900	1232	1165	640

7. MANTELPiece SHeLF & COLUMNS



1. Side wall clearance no less than 250mm (Redfern 700) / 300mm (Redfern 800) / 350mm (Redfern 900) from the side of the appliance.
2. The front wall must consist of non-combustible material. This wall must extend to a minimum of 400mm above the unit (masonry install), or to the height of the zero clearance box (ZC install).
3. Combustible mantelpiece infill panel with maximum thickness of 50mm installed no less than 100mm (Redfern 700/800), 120mm (Redfern 900) above the top edge of the unit.
4. Combustible mantelpiece shelf not less than 300mm (Redfern 700/800) or 320mm (Redfern 900) above the top edge of the unit. This shelf can be no more than 250mm deep.
5. Combustible mantelpiece columns:
 - Maximum thickness of 100mm out from the wall, not less than 125mm from the sides of the unit OR
 - Maximum thickness of 50mm out from the wall – not less than 25mm from the sides of the unit.

MODEL	A	B	C	D
700	1030*	1010	100	250
800	1150*	1015	100	300
900	1270*	1100	120	350

* Dimension A (width between columns) can be reduced if columns extend out from the wall no more than 50mm. In this scenario, this dimension can be 830mm (Redfern 700) / 950mm (Redfern 800) / 1070mm (Redfern 900).

8. FLUE CLEARANCE REQUIREMENTS

8.1. FLUE INSTALLATION

The Masport Redfern has been tested to AS/NZS 2918 with a double skin flue system. All other aspects of the installation must comply with this standard.

You can install your Masport Redfern flue system two ways:

- Single skin flue system fully enclosed by masonry. See "7.2. Masonry Flue Enclosures".
- Double skin flue system from the appliance, through the ceiling and roof penetration. See "7.3. Timber Framed Flue Enclosures".

Full instructions on the installation of the flue will be supplied with the flue kit. These **MUST** be followed closely, including the minimum exit height from the top of the floor protector being not less than 4.6m, and the minimum exit height above the roof line of roof ridge as detailed in the instructions.

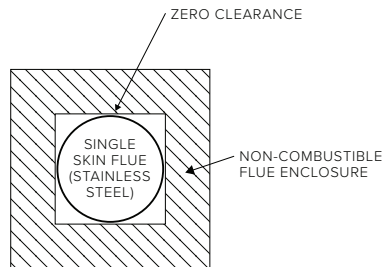
45 degree flue bends can be positioned directly onto the gather collar of the unit. Use at least 2 x 900mm lengths of flue following last bend upright. Use a minimum 3.6m length of flue from the top of the unit.

8.2. MASONRY FLUE ENCLOSURES

When flue can be completely enclosed by non-combustible materials such as 110mm brickwork, or 75mm Hebel blocks, a single skin stainless steel flue system may be used. Clearance between flue and masonry is not necessary.

Install procedure:

- Position stainless steel inner active flue (crimped end down) into collar of spigot. Rivet to collar at 3 points and thereafter 3 at each flue joint.
- Fit cowl into inner stainless steel flue and secure. Seal and flash flues appropriately.



8.3. TIMBER FRAMED FLUE ENCLOSURES

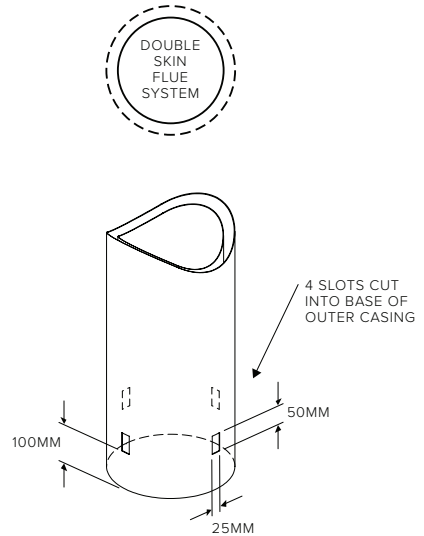
8.3.1. BELOW CEILING

Between top of the Masport Redfern open fireplace and the ceiling, a double-skin flue system must be used – a stainless steel active with a single outer casing. The outer casing must be 2 inches (50mm) in diameter larger.

When the unit has been installed within a masonry enclosure (i.e. not using zero clearance box), ventilation slots must be cut in to the outer casing as illustrated.

Install procedure:

- Position stainless steel inner active flue (crimped end down) into collar of spigot. Rivet to collar at 3 points and thereafter 3 at each flue joint.
- Position outer flue casing (crimped end up) over inner flue and space with 25mm self tapping screws, 4 at bottom then 4 at each flue casing joint. Ensure flues are structurally secure.



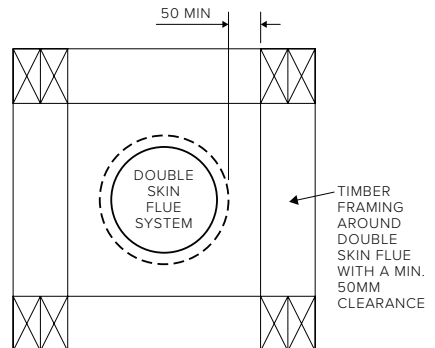
8.3.2. ABOVE CEILING

The flue system that passes through the ceiling and roof penetration must be a continuation of the double-skin flue system extending up from the top of the open fireplace. This consists of the stainless steel active flue with a single outer casing. The outer casing must be 2 inches (50mm) in diameter larger.

A minimum clearance of 50mm must be maintained between the outer casing and any combustible materials.

Install procedure:

- Install further lengths of stainless steel active flue as above. Rivet at 3 points at each flue joint.
- Position outer flue casing (crimped end up) over inner flue and space with 25mm self tapping screws, 4 at bottom then 4 at each flue casing joint. Ensure flues are structurally secure.
- Fit cowl into inner stainless steel flue and secure. Seal and flash flues appropriately.



OPERATING INSTRUCTIONS

1. INTRODUCTION

Before use of this appliance please read these instructions fully.

THIS APPLIANCE HAS BEEN DESIGNED TO BURN HARDWOOD. DO NOT OVERFUEL BURNING SOFTWOOD OTHERWISE IT MAY COMPROMISE THE INTEGRITY OF THE PAINTED FLUE SYSTEM.

WARNING: ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED AS BREACHING AS/NZS 4013.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS TO START OR REKINDLE THE FIRE.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHEN IT IS OPERATING.

WARNING: DO NOT STORE FUEL WITHIN HEATER INSTALLATION CLEARANCES.

WARNING: ALWAYS USE SPARK ARRESTOR WHEN FIRE IS UNATTENDED.

WARNING: DO NOT BURN WOOD THAT IS PAINTED; OR IS COATED WITH PLASTIC; OR HAS BEEN TREATED WITH ANY CHEMICAL.

CAUTION: THIS APPLIANCE SHOULD BE MAINTAINED AND OPERATED AT ALL TIMES IN ACCORDANCE WITH THESE INSTRUCTIONS.

The appliance or flue system should not be modified in any way without the written approval of the manufacturer.

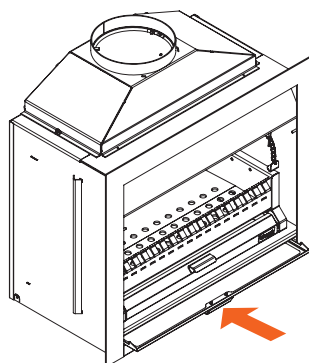
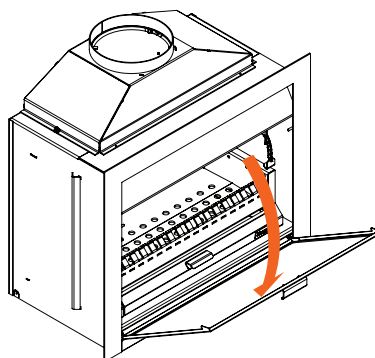
Extraction fans or rangehoods must not be placed in the same room or space, as this can cause appliance to emit smoke into the room.

1.1. SPARK ARRESTOR

The Masport Redfern fireplaces come fitted with a spark arrestor. Most firewood will spit sparks from time to time - it is recommended to use the spark arrestor whenever you walk away from the fire.

To improve access, the spark arrestor can be stored underneath firebox as shown.

Spark arrestor will get very hot when the fireplace is in use - wear heat resistant gloves and exercise caution.



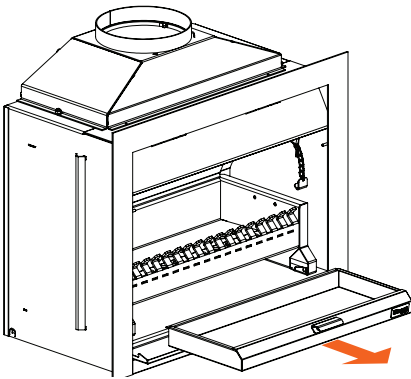
1.2. ASH PAN

Only remove ash pan while fireplace is inactive.

Do not use open fireplace without ash pan in place.

Excess ashes should be removed when necessary, placed in a non-combustible container and moved outdoors immediately to a location clear of combustible materials.

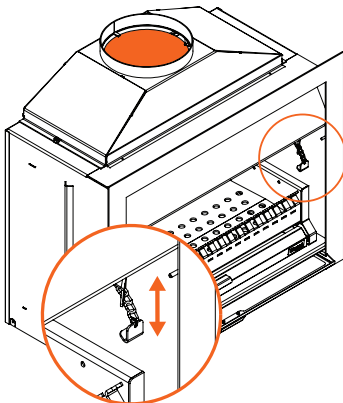
The Masport Redfern is equipped with an ash pan which is located below the fire basket.



1.3. DAMPER

The Masport Redfern heater is equipped with flue damper. The flue draught can be adjusted using the damper.

Keep the damper open when starting a fire and when adding new wood to allow smoke to escape.



Once the fire is established, you can partially close the damper to reduce heat loss through flue, typically setting it at about 3/4 open to maintain a good burn.

Never fully close the damper while fire is actively burning, as this can lead to incomplete combustion and smoke spillage into the room.

2. USING APPLIANCE FOR THE FIRST TIME

The first few times the appliance is lit, it will give off some odorous fumes. This is caused by the paint curing.

Do not touch the paint work while it is curing otherwise it can leave a permanent mark on the appliance.

Once the paint has cured it will not re-occur.

Keep the space well ventilated until fumes have cleared.

3. RECOMMENDED FUELS

Burn only seasoned hardwood timber with a moisture content of less than 20%. Newly cut wood should be allowed to dry/season for 12 to 18 months before use.

Wood should be stored in an environment protected from the weather to minimize any potential moisture content.

For best results, wood should not exceed 350mm length and 150mm diameter. Any larger, and the appliance will not operate at its optimum. It is better to burn several smaller pieces of wood than one large single piece.

Poor quality timber:

- Causes low combustion efficiency
- Produces poor emissions (smoky)
- Results in additional buildup of creosote (soot) in the flue which will then require regular cleaning and may result in a flue fire.

Do not burn painted, impregnated/treated wood, manufactured board products or pallet wood.

4. LIGHTING THE FIRE

1. Check to ensure flue damper is open.
2. Place firelighters or paper and dry kindling wood in the base of the fire basket.
3. Light the paper or firelighters.
4. If necessary, leave the spark arrestor open as the fire establishes.
5. Once the fire has taken hold, add larger pieces of wood. Too many logs may smother the fire.
6. Once the fire is established, close the spark arrestor.

Do not leave the appliance unattended while the spark arrestor is open.

5. RELOAD WITH MORE WOOD

1. Open the spark arrestor.
2. Rake / break up any existing coals.
3. Load wood on top of the glowing coals. Better results will be achieved by loading several smaller pieces of wood rather than one large piece.
4. Leave the spark arrestor open for 2 minutes to allow the wood to catch fire. Once lit, close the spark arrestor.

6. BURNING TIPS

6.1. FUEL QUALITY

Use wood with a moisture content of less than 20%. Logs should not feel moist/damp, or have moss/fungal growths.

Symptoms related to wet wood:

- Difficulty starting and keeping a fire burning well.
- Smoke and only small flames.
- Rapid creosote build-up in the flue/chimney.
- Low heat output.

- Short burn times, and blue/grey smoke from the flue/chimney outlet.

6.2. FLUE DRAUGHT

The flue has two main functions:

1. To safely remove smoke, gases and fumes from the appliance.
2. To provide a sufficient amount of draught (suction) in the appliance to ensure the fire keeps burning.

Draught is caused by the rising hot air in the flue when the fire has been lit. The position, height and size of the flue can affect the performance of the flue draught. Refer to installation guide for details on flue installation.

Factors affecting the flue draught include:

- Insufficient flue height
- Trees or other buildings nearby causing turbulence
- High and gusty winds
- Outside temperature and weather conditions
- Blocked flue

For advice on the correction of persistent flue problems consult your supplier/installer for more detail.

7. FLUE/CHIMNEY FIRE

If a flue/chimney fire occurs:

- Shut the spark arrestor to prevent any falling debris from spilling out of the fireplace.
- Do not use the appliance after a flue fire until an accredited installer has assessed the cause and any resultant damage.

7.1. CLEANING PAINTWORK

The appliance, when cool, can be cleaned with a damp cloth. Do not use abrasive cleaner or scourer pads.

Over the years, the black paint will fade and can be touched up with Stove Bright metallic black paint.

8. CLEANING THE FLUE

Check inside of flue prior to each season for any build-up of creosote (wood tar). To do this:

- First, ensure that damper is open.
- Using a smartphone with the flash on, reach into the firebox and record a video looking up the flue and look for black creosote build-up. Alternatively, use a small mirror and torch. A fine black powdery layer is normal, but if built up layers of creosote can be seen, then the flue needs cleaning.

To clean the flue:

1. A flue cleaning brush can be purchased from most wood heater retail outlets or large hardware stores.
2. The objective is to pull the brush down through the flue.
3. Tie a rope to one end of the brush, and drop the rope from the top (outside on top of the roof) down the flue.
4. Grab the end of the rope inside the firebox and pull the brush through.
5. Check the inside of the flue. Repeat if necessary.
6. Once clean, remove any excess creosote from the firebox.

Check flue integrity by checking that the 900mm flue sections have not separated at the joins.

Alternatively, get a flue cleaning service to do the job for you (it's a dirty job).

9. TROUBLESHOOTING TIPS

9.1. SMOKE SPILLAGE

This can have several possible causes:

- Burning unseasoned wood — if the wood is too wet, it will smoulder and burn poorly.
- Loading large pieces of wood before fire is up to temperature — several smaller pieces of firewood will burn more briskly and produce less smoke than one large single piece.
- Problems with the flue — insufficient flue draught can result in smoke spillage from the firebox. If the flue is too short, not properly insulated, or in a position that results in a downdraught, then there will be insufficient flue draught. Contact the installer should this happen.
- Damper is closed.

10. REPLACEMENT SPARE PARTS LIST

10.1. REDFERN 700

PART NO.	PART	DETAIL
952111	Redfern 700 Fire Basket	609 x 338 mm Fire Basket
952112	Redfern 700 Ash Pan	535 x 322 mm Ash Pan
952113	Redfern 700 Safety Screen	624 x 443 mm Safety Screen
N440-049	Redfern 700 Damper Kit	Steel Damper Plate with Damper Chain

10.2. REDFERN 800

PART NO.	PART	DETAIL
952008	Redfern 800 Fire Basket	725 x 362 mm Fire Basket
952003	Redfern 800 Ash Pan	653 x 312 mm Ash Pan
952005	Redfern 800 Safety Screen	744 x 453 mm Safety Screen
N441-044	Redfern 800 Damper Kit	Steel Damper Plate with Damper Chain

10.3. REDFERN 900

PART NO.	PART	DETAIL
952064	Redfern 900 Fire Basket	849 x 393 mm Fire Basket
952063	Redfern 900 Ash Pan	775 x 343 mm Ash Pan
952065	Redfern 900 Safety Screen	864 x 478 mm Safety Screen
N442-044	Redfern 900 Damper Kit	Steel Damper Plate with Damper Chain

11. WARRANTY

Warranty is provided in Australia by Glen Dimplex Australia Pty Ltd and in New Zealand by Glen Dimplex New Zealand Ltd (together referred as “Glen Dimplex”).

This warranty is provided to the first domestic purchaser of a Masport wood fire (radiant or convection). It applies for 10 years from the date of purchase from or through an authorized Nectre Fire Distributor in relation to each product.

TYPE OF PART	WARRANTY (IN YEARS)	
	PARTS	LABOUR
Wood Fire - Firebox	10	5

During the warranty period, Glen Dimplex will repair or replace (at its option) any Masport Wood Fire which is found to be defective in materials or workmanship. Repairs will be carried out by an approved Masport Heating Service Agent.

What is covered under this warranty?

- Repair or replacement of parts
- Labour costs relating to the Wood Fire
- Reasonable transport or travel cost

Consumers may have additional rights under the Australian Trade Practices Act 1974 including the Australian Consumer Law or the Consumer Guarantees Act 1993 New Zealand.

This warranty does not apply and will be void where:

- The Wood or Stove Fire is not installed in accordance with AS/NZS 2918:2018 or any building code or consent;
- The Wood Fire is not installed by a qualified specialist installer;
- Any electrical work has not been carried out by a Registered Electrician;

- The Wood Fire has been moved and reinstalled, or has been modified in a manner that is not consistent with the Installation Guide or the Owner's Manual;
- The Wood Fire has not been installed or operated according to the Installation Guide and the Owner's Manual;
- The Wood Fire is acquired for business use in any way.

What is not covered?

- Labour costs relating exclusively to components not manufactured by Glen Dimplex.
- Damage caused by incorrect use or the burning of treated or painted wood, driftwood or other fuels which are not recommended.
- Travel costs for a distance greater than 50 km from nearest approved Nectre Heating Service Agent.
- Defects, malfunctions or failures caused by incorrect installation, poor installation, normal wear and tear, misuse, neglect, accidental damage or failure to follow operating instructions in the Owner's Manual (including fuel selection, product operation and maintenance instructions), repairs or modifications by persons not authorised by Glen Dimplex, use of parts not supplied by Glen Dimplex, or damage or other events which have occurred since the product left the control of Glen Dimplex.
- Direct, indirect or consequential losses or special damages of any kind (including costs of collection and delivery) other than repair or replacement of products or components under this warranty, where any goods are acquired or used for the purposes of a business;

How to obtain warranty service?

- Warranty Claims must be made at place of purchase.
- Reasonable proof of purchase date is required

to make a warranty claim. You should keep your purchase receipt.

- Warranty repair will be completed according to normal work practices of the service agent.
- Make the faulty part(s) available to Glen Dimplex for inspection so that the validity of the claim can be established by them.



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